

Jim Here,

As per Governor Wolf's business guidelines for the corona virus, Sugar and Confectionery Product Manufacturing businesses may remain open.

As of now, our Main factory store in West View will remain open.

I want to assure you we are taking every possible measure to ensure our stores remain a clean and safe place.

This is something we have always taken very seriously, and we are following all of the Health Department and CDC guidelines for food preparation and safety.

During this time, we have implemented some extra precautionary measures such as:

- Frequent cleanings of the counters and displays
- Frequent cleanings of the entire store
- Sanitizing the cash register after each customer
- Removing any free samples of product at all locations

Our products will remain available for sale at Sam's Club and grocery stores chains like Giant Eagle, Khun's, Shop'n'Save.

However, to prevent any possibility of contamination we have stopped all free samples at every location, including our retail stores, Sam's Club, and the grocery chains we sell our products in.

I want to remind all of our customers we have free in store pickup option on our website – you may place your order and pay for it online - then pick it up at our factory store – 322 Perry Highway, West View PA, 15229.

You may also call us and place an order for pickup over the phone.

If you do place an order for pickup, you won't even need to leave your car – We will bring the order right to your car for you. This way you don't have to spend any unnecessary time waiting in the store.

Once you receive notice that your order is ready, simply call us and let us know when you would like to pick up your order, then call us when you arrive at our store and we will bring the order right out to your car.

We are closely monitoring the situation – if at any reason we believe it's unsafe to stay open, we will close our stores.

Jim Paras – President – Betsy Ann Chocolates